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T.R.A. DOCKET ROOM

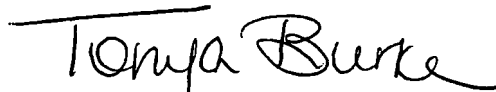
Friday, October 07, 2005

Tennessee Regulatory Authority  
460 James Robertson Pkwy  
Nashville, TN 37243-0505

Chairman Ron Jones

The United Way of Monroe County supports the plan for 2-1-1 calls to be forwarded to the Middle Tennessee 2-1-1 call center as part of the Tennessee Alliance of Information & Referral Systems plan for full statewide coverage. We understand that an organization called Helping Hands Home Assistance has requested allocation of the 2-1-1 dialing code in our county. We are not familiar with this organization and therefore do not support their request.

Sincerely,



Tonya Burke  
Executive Director  
United Way of Monroe County

Received  
RON JONES  
OCT 10 2005  
TN Regulatory Authority